

Migration Procedure from Hosted Exchange 2010 to Hosted Exchange 2013

1. DC Two creates the admin user in the 2013 platform.
2. You create email boxes on 2013 platform.
3. You change the delivery point for that domain from mail.dctwo.com.au to mail.dctwohosting.com.au. This might involve changes to our Spam Experts system or a third party spam gateway. Please note: The Exchange 2013 system is locked down with ACLs to only allow connected from spam gateways, currently only Symantec and GFI. If you use a third party system, please confirm with DC Two the ACLs have been updated to include that system.
4. At this point Exchange 2013 is now receiving all the emails for the domain.
5. You change the client DNS for with an updated autodiscover CNAME entry pointing to autodiscover.dctwohosting.com.au along the SRV entry going to mail.dctwohosting.com.au.
6. You check/change Outlook config, mobile devices etc.
7. At this point client access is now flicked over to using Exchange 2013, BUT, nobody on the Exchange 2010 platform will be able to email anybody with that domain.
8. DC Two exports all client emails from Exchange 2010 to a set of PSTs. Please note this could take a few hours!
9. DC Two then imports those PSTs into Exchange 2013, and the old emails just start appearing in the client's mailbox. Second note: Small PST's (<50k in size) sometimes fail to import, and will have to be done manually.
10. DC Two deletes the old organization from 2010, which removes client domains from the "deliver locally" list.

And that's it, all complete.